

DDA 80-2154/2

8 October 1980

MEMORANDUM FOR: Deputy Director for Operations
FROM: Don I. Wortman
Deputy Director for Administration

John:

During the panel session we had with new supergrades, you stated there had been a 75% increase in computer downtime and that it was directly attributable to the complex of different manufacturers' equipment we had. Further, that had we used the Director's unique authorities, we wouldn't be in this bind. I quizzed [REDACTED] about this after the session and asked him to get me some facts on this issue. Attached is his reply.

Don I. Wortman

Att

cc: C/IMS/DDO
B/ODP

ODP-0-1334

06 OCT 1980

MEMORANDUM FOR: Deputy Director for Administration

FROM: STATINTL [REDACTED]
Acting Director of Data Processing

SUBJECT: Computer Downtime and the DDO

REFERENCE: Your memo, dtd. 29 Sep. 80, (DDA 80-2154)

Don:

1. John McMahon's statement concerning downtime refers to the STAR (Special Trace and Retrieval) system which we operate in the Special Center. This is an online file of biographical references. Although we have had some problems with availability on STAR in recent weeks, I can find no data to support his claim of 75 percent increase in downtime.

2. More importantly, however, his correlation of STAR downtime with having too many manufacturer's equipment in the installation cannot be substantiated by an examination of our data. During the first three months of CY 1980 (when our STAR problems were most serious and availability was down to 94 percent) downtime associated with STAR applications software, JES (operating system) software, and operating procedures was higher in each case than that attributable to either IBM or Telex equipment. IN SHORT, EQUIPMENT WAS NOT THE MAJOR PROBLEM.

3. FY-80 was a year in which many hardware and software changes were made. Availability suffered as a result, but it is back up to a level (over 97 percent) which we have come to expect on STAR. In fact, for the 90-day period ending 28 September 1980, STAR availability was 97.26 percent.

STATINTL

[REDACTED]

↑
Emphasis
added
by
Wortman

MITTAL SLIP		DATE
		8 Oct er 1980
TO: D/ODP <i>Prone</i>		
ROOM NO.	BUILDING	
2D 00	Hqs	
REMARKS:		
<div style="text-align: center; font-size: 2em; font-family: cursive;">EJ8</div>		
FROM: DDA		
ROOM NO.	BUILDING	
7D 24	Hqs	
<div style="background-color: black; width: 100px; height: 20px; float: right;"></div>		
FORM NO. 241 1 FEB 55		REPLACES FORM 35-8 WHICH MAY BE USED.

(47)

STATINTL